



Customer Service and Innovation is everything at SSS because we know that if we keep doing the same thing, we'll just keep getting the same result, and for SSS that's simply not acceptable. Each project is a destination for us and we share every part of the journey with you. In retail, we fully understand that we don't just provide a place to shop. We contribute to the whole shopping experience.



About Us.



Introduction

Smart Systems Scotland are a building services and Management contractor providing collaborative, professional, quality and cost-efficient services throughout the UK.

The company was established in 2009 as a differentiator in the Mechanical and Electrical sector.

This has proved successful with some like-minded clients who practice collaboration and partnering within their supply chain.

Projects benefit from an ability to have a constructive dialogue with clients, design teams and end-users, as well as collaborating closely with other members of the supply chain throughout the design and delivery of a project.

Our specialist experience in Building Services and management services has been built over many years through collaboration with a diverse range of customers, each with their own unique needs, challenges and purpose. See our Clients page for more.



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Our Clients



Smart Systems Scotland understands the importance of delivering a quality working environment for our clients and having successfully delivered projects; we appreciate the impact of first impressions. 

We take pride in our ability to offer professionally managed, client-focused project delivery and at the same time staying competitive.

From the complex to the straightforward, we provide continuous services when working within live refurbishment projects, making sure that the impact on building users is kept to a minimum. 

We'd be delighted to assist you with your projects from inception all the way through to post-handover, creating a soft landing for you and your clients.



Studio 2000 Ltd
design & build



GUCCI



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Case Studies



Gucci

This project involved the fit-out of a high-end luxury retail space, aiming to create a shopping experience that embodies the brand's identity while ensuring functionality. Management: Executed within a tight timeline of 26 weeks, the project relied on close collaboration between the design team, client, contractors and Mill workers to ensure a timely and quality delivery.

QUABA Waterfront Clinic Edinburgh



We delivered a full turnkey Mechanical package for the high-end QUABA Waterfront Clinic in Edinburgh, partnering with Souness & Boyne. The scope included rooftop mechanical plant, plant room systems, HVAC, plumbing, gas mains, heat recovery systems, and clinical theatre ventilation, all installed in compliance with SHTM guidelines. Challenges such as strict healthcare regulations, tight timelines, and space constraints were effectively managed through phased handovers and optimised equipment placement. The project was completed on time and within budget, resulting in a state-of-the-art, fully compliant medical facility designed for patient comfort and future healthcare advancements.



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Case Studies



Spire Didsbury Manchester

Spire Healthcare acquired one-and-a-half floors within a newly built office space in Didsbury, Manchester. Smart Systems Scotland were appointed by Souness and Boyne to carry out the complete mechanical services installation within this state-of-the-art facility which included a reception, tea prep, MRI, fluoroscopy, X-ray, ultrasound, and consulting / examination rooms.

Smart Systems Scotland carried out all mechanical works including coordination of all services, plantroom installation, gas boilers, air conditioning, LTHW / CHW, insulation, trace heating, ventilation, chilled beams, BMS controls, DHCW, drainage, water treatment, and full commissioning of the mechanical services. All plant and materials selected are compliant with HTM memorandums on design, installation, and operation used in healthcare. The contract value of this project was £1.1 million over 28 weeks.

Conqueror House



Healthcare Cambridge office & Physio fit-out; This case study highlights the synergy of design, technical precision, and efficient project management to deliver a sophisticated, functional workspace tailored to specific outpatient healthcare needs. This project demonstrates how healthcare office spaces can combine luxury, functionality, and regulatory compliance to create environments that support both professional workflows and patient care.



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Our People & Culture



All Smart Systems Scotland staff are provided with the support to undertake focused personal development covering Health and Safety, technical improvement, customer service development, and management skills. This provides an ethos of trust, succession planning, and assurance that their efforts will be recognised and personal development will be rewarded.



Smart Systems Scotland routinely identifies, monitors, and addresses its quality, service, Health and Safety management, and environmental impacts.



We reduce the impact on the environment by encouraging good working practices, minimisation of waste, and prevention of pollution.



Our employees and sub-contractors are encouraged to provide the business with improvements and new ideas relating to the improvement of quality, health, safety, and environmental practices.



We continually improve the effectiveness of operational controls so that we exceed our customers' expectations without compromising the impact on the environment or Health and Safety.



We ensure compliance with legal and other requirements affecting the business.



HARVEY NICHOLS

Dior

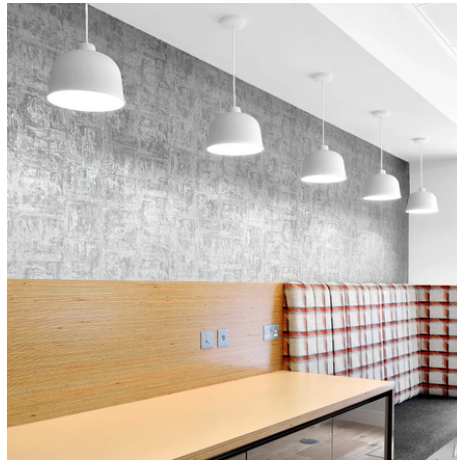
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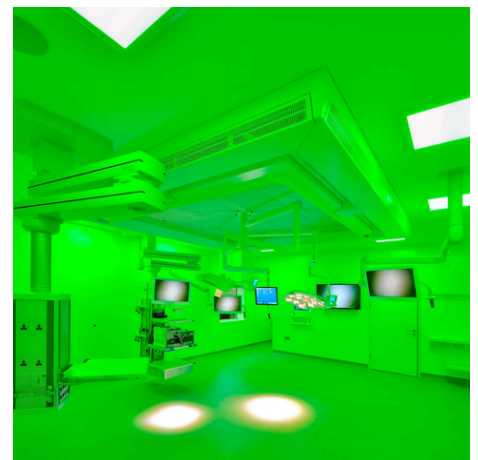
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Commercial



HealthCare



Retail



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